

Seneca Youth Football Grievance Policy

The Seneca Youth Football organization will try to be as responsive and open as possible in order to resolve all grievances that may arise. We would also ask that our parents and guardians be patient with our coaches and staff.

Coaches and staff give their time as volunteers and as such deserve our respect. All coaching positions are voted upon by the Executive Board and have been given careful consideration in their selection. We strongly encourage all parents and or guardians to get involved.

Please understand that through this entire process and under every circumstance we have your child's best interest as our first priority!!

Please DO NOT bring grievances to the organizations general meetings. If the parent or guardian wishes to make a complaint against any coach or sponsor arising out of a particular game situation or incident where their child was involved, the following steps should be adhered to:

1. If this is deemed a, "minor," issue you may bring this discussion directly to the head coach. We ask that you please keep these discussions directly with the head coach and not the assistant coaches.
2. If in fact this is deemed to be a, "more serious issue," we strongly recommend a 24 hour "cooling off" period before bringing a grievance forward (a grievance will be defined as any situation that is considered serious in nature and involves strong emotion).
 - a. A "cooling off" period allows for a much more productive and calm discussion. We realize there are times when we all get upset at something and upon further reflection the issue was not nearly as egregious as we first believed. This cooling off period would apply to both parents and coaches.
 - b. If you are planning to bring the grievance forward you must communicate with Tom Umbehauer (see contact info below). Tom will mediate all direct disputes between head coach and parent.
3. If you feel you are not getting a proper response from what you believed to be a minor issue, or if you feel there is something that needs to be brought to the attention of organization please contact: Tom Umbehauer at tcu7@comcast.net or cell phone: 609-314-1770.
 - a. Tom Umbehauer is the League Representative for Seneca Youth Football and a member of the Executive Board of the organization.
 - b. If you feel you are not getting a proper response from Tom please contact Glenn Hastie at ghastie@gospikes.com or via cell phone at 856-287-3125. Glenn Hastie is the President of Seneca Youth Football and a member of the Executive Board of the organization.
4. Please note coaches should follow the same procedure when addressing any issues involving parents or kids involved in the program.

Thank you for your continued support for Seneca Youth Football!!